

Quality Policy

The principal activities of the Company are the representation of mainly overseas chemical manufacturers and the sales and technical promotion of their products in the UK and Irish markets.

Blagden acts as a specialist distributor carrying out the functions of global sourcing, sales and marketing, the technical promotion and distribution of specialty, industrial and general chemicals and QC instruments. Storage of various packaging and the blending of custom-made solutions takes place at our Liverpool distribution site.

The Company's strengths are in the marketing of chemicals for use in paints & inks, personal care, cosmetics and toiletries, pharmaceutical, plastics, food, safe & legal animal feed and nutrition as well as other specialised sectors.

The Company operates in a traditional manner with forward thinking, conforming to the Guiding Principles of the CBA, Responsible Care Scheme and provides a high level of product knowledge, advice and support through the expertise and experience of its staff.

The Company operates a system that is in place to maintain knowledge and understanding of changes to legislation relating to all safety matters. The Company keeps up to date with proposed legislation changes via communication from the Agricultural Industries Confederation (for animal feed), and through its membership of the Chemical Business Association (CBA) and The British Coatings Federation.

It is recognized that defining, implementing and documenting our Quality Management System is an essential quality requirement. The effectiveness of each process and its subsequent output is measured and evaluated through regular internal audits, quality inspections and data analysis.

The Company uses Key Performance Indicators (KPIs) to link to our objectives which control and monitor our processes, as well as assessments to determine the risks and opportunities inherent to each process. Trends and indicators relating to nonconformities, objectives and corrective action, as well as, monitoring and measurement results, audit results and customer satisfaction data, process performance and the conformity of our products.

The Company is committed to understanding and meeting the needs and expectations of our customers.

This ensures our on-going commitment to continuously improve the Quality Management System.

Date: 22nd January 2024

A handwritten signature in black ink, appearing to read 'Giles Turton', written over a light grey rectangular background.

Giles Turton, Chief Operating Officer

Version: 4

